



RAYNER COVERING SYSTEMS, INC.

LIMITED WARRANTY

POOL COVERS

Rayner Covering Systems, Inc. will warrant to the original purchaser at the original installation only, that the Rayner Covering Systems, Inc. pool cover is free from defects in material or workmanship. If, upon inspection, a damaged cover falls within our warranty criteria, we will repair or replace at our option, at no charge, if the damage occurs within the warranty period.

After the warranty period has passed, there is a prorated warranty charge₂ for each year thereafter beginning from the date of purchase for repair or replacement of the cover, plus a 10% handling and disposal charge for duplicate covers.

It shall be at Rayner Covering Systems, Inc.'s discretion to determine whether the cover has failed under normal use, service or condition and whether it occurred within the prorated warranty period from the original purchase date.

The pool cover warranty is void if:

- A rectangular cover has been put on a non-rectangular pool
- The cover was damaged due to improper installation
- The cover was a subject to misuse, alteration, neglect, accidents including those caused by animals, sharp or rough coping, burns, machinery or other foreign objects, acts of God or material deterioration due to weather or chemicals
- The water level of the pool falls below 18 inches from the top of the pool
- More than 10% of the anchor positions are lawn stakes or more than 30% are short springs
- Areas not using straps with springs (i.e. using grommets and anchors only) exceeds 10% of the cover
- Too much water or snow left on cover causing damage
- Hardware, including but not limited, auto pumps₄, d-rings, buckles, springs & spring covers are not warranted.

All repairs and replacements are shipped to Rayner's plant free of charge upon a RGA# and label request. For covers under warranty, Rayner will return ship the repaired or duplicated cover free of charge₃. **Please call your pool dealer to have arrangements made for the return of your cover.**

This warranty is in lieu of any other warranty, expressed or implied, and of all other obligation or liabilities on our part and we do not assume or authorize any person to assume for any other obligation or liability.

Pool Cover Care and Warranty Information

with proper care, your Rayner Pool cover can last many years

How to Clean your Pool Cover

- Clean pool cover using mild detergent and a soft broom
- **DO NOT** use a pressure washer to clean cover

General Care

- Do not allow children or pets to play on cover
- Do not drag cover across deck surface
- Completely recess deck anchors before moving cover across deck surface
- Do not allow the water in the pool to fall below 18" from the top of pool
- Spring tension prior to snow load should not be compressed more than ½
- Do not pour pool chemicals through mesh material
- Do not allow water to stand on vinyl material – **ANY** standing water must be pumped off immediately
- Any punctures or tears should be repaired immediately to retain safety
- Do not allow grills, fire pits or any fire source near pool cover

Storage

- Cover should be stored clean and dry and free of chemicals
- Spring covers should be left on the springs during storage to protect against damage to the cover by the springs
- Cover should be stored in the mesh bag provided, away from moisture and rodents (preferably hung out of danger)

1 - Warranty Periods:

- Mighty Mesh covers – 5 years full and 20 years prorated warranty
- Safety Mesh covers – 3 years full and 17 years prorated warranty
- Vinyl (solid) covers – 3 years full and 7 years prorated warranty (includes Bungee Covers and Auto Covers)

2 - Prorated Warranty Charges

- Mighty Mesh covers – customer pays a percentage of the replacement price for years 6 thru 25.
- Safety Mesh covers – customer pays a percentage of the replacement price for years 4 thru 20.
- Vinyl (solid) covers – customer pays a percentage of the replacement price for years 4 thru 10.
- There will be a 10% charge for handling, strap mapping and disposal for duplicate covers.

3 - If Not Under Warranty

- If Rayner Covering Systems, Inc. determines that the cover is not under warranty, Rayner will provide a quote for the repair or replacement of the cover for the customer's approval before work is performed.
- If the cover is to be returned with no work done, a signed Release of Liability is required and the customer is responsible for the return freight.

4 - Automatic Pumps

- Cover pumps (for solid vinyl covers) are not covered by Rayner but by a separate manufacturer's warranty.

All returns **MUST** be made through your pool dealer. If you don't know who your pool dealer is or you currently do not have a dealer working with you, please contact Rayner for assistance, 1-800-648-0757.

The purchaser's costs will be based on the length of time from the date of original purchase to the date a warranty claim is made. The following schedule sets forth the percentage rate to be paid by the purchaser.

| MIGHTY MESH COVERS: 20-YEAR LIMITED, 5-YEAR FULL | SAFETY MESH COVERS: 17-YEAR LIMITED, 3-YEAR FULL | VINYL, BUNGEE & AUTO COVERS: 7-YEAR LIMITED, 3-YEAR FULL |
|---|---|---|
| First 5 years ----- N/C | First 3 years ----- N/C | First 3 years ----- N/C |
| 6 to 12 years ----- 50% | 4 to 8 years ----- 50% | 4 to 5 years ----- 50% |
| 13 to 18 years -----70% | 8 to 13 years -----70% | 6 to 7 years -----70% |
| 19 to 25 years -----90% | 14 to 20 years -----90% | 8 to 10 years -----90% |

-- Indicates the amount the customer/homeowner pays for repairs or duplicate covers --

Limitations and Exclusions:

This warranty relates only to manufacturing defects and does not cover discoloration, damage or failure resulting from other causes, including but not limited to; acts of God, improper installation, improper maintenance, use with the pool water level is more than 18" below the pool coping, misuse or abuse, consumer negligence, design alteration, accident, fire, ice, exposure to excessive heat, cold or wind, water loss, material breakdown due to sun degradation, mildew and natural aging.

Under no circumstances shall the manufacturer be liable for special, incidental or consequential damages, including, but not limited to; any damages for loss of use of the pool, injury to, or death of any persons or pets, damage to property and any claims therefore are hereby specifically disclaimed and excluded.

Rayner Covering Systems, Inc. reserves the right to change its warranty claim instructions and procedures from time to time. Please contact Rayner for the latest instructions that apply to your warranty claim.

Date of Purchase _____ Serial Number _____
Year and Cover # (located under Warning Label)

Place of Purchase (Pool Dealer) _____
Name City State Zip Phone#



Rayner Covering Systems, Inc.

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Toll Free: 1-800-648-0757 – Fax: 847-695-2363

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!! WARNING !!

AVOID DROWNING RISK

- STAY OFF COVER
- SUPERVISE CHILDREN AND PETS
- REMOVE COVER COMPLETELY BEFORE USE
- IMPROPERLY SECURED COVERS ARE A HAZARD
- FAILURE TO FOLLOW ALL INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING
- INSPECT COVER ANNUALLY FOR DAMAGE

Rayner Covering Systems, Inc.
665 Schneider Drive, South Elgin, IL 60177 800-648-0757